



**A Patient Safety Initiative
Virtual Assistance to Remote
Hospitals**

Mar Sleevea Medicity Palai
Cherpunkal - Kozhuvanal Road, Cherpunkal,
Kezhuvankulam Puliyanloor, Kerala 686584



PREAMBLE

“To cure is to heal,
accompany and protect.
There are incurable illnesses,
but no illness that cannot be
cared for”.

– Cardinal Pietro Parolin
(Vatican Secretary of State)

MOTTO

“That they may have life and
have it abundantly”.

(John 10: 10)



H.E Mar Joseph Kallarangatt
Founder & Patron

A world-class quaternary care center located in Kottayam district of Kerala, Mar Sleevea Medicity Palai combines the best of talent and technology to provide uncompromised quality care with a multidisciplinary approach.

Mar Sleevea Medicity Palai founded by the Diocese of Palai and entrusted to the Pala Diocesan Medical Education Trust (PDMET) for its management and administration. It is intended to provide advanced medical facilities to all while observing the medical ethics, morals, and principles upheld by the Catholic Church. The hospital is located near the banks of the river Meenachil at Cherpunkal, a magnificent town of age-old traditions, 7 km from Pala and 12 km from Ettumanoor.

Mar Sleevea Medicity Palai

648
Beds, Quaternary care Centre

23+
Specialties

19+
Super Specialties

140+
ICU Beds

10
State of the art OTs



~Estd. 2019



~**1168000+** OPD patients served



~**68000+** Patients served in IP,

27+ Acres of Land and 56700
sq. feet Built up area



~**1800+** Employees

~**450+** Nurses



>180+ Doctors
~**80+** Supporting
technicians/Clinical
team

Background

The hospital is located near the banks of the river Meenachil at Cherpunkal, a magnificent town of age-old traditions, 7 km from Pala and 12 km from Ettumanoor.

The place is an entry point to the nearest district for health especially Idukki and to the western part of Kottayam where the health care facilities were lacking with the super specialties. Also the nearby SHCO's where the advanced specialties and specialists were not in their scope.

Given the patient safety initiative to extend the support to the nearest health care organizations in extending the hands with the specialist's service

Virtual assistance where with the use of web based HD camera through a video call facility the assessment, evaluation and other necessary advice to the remote team to manage the patient in their facility itself



Idukki the district located at the western Ghats has the population of around 11 lakh people and the number of tertiary hospitals available is less than 10 including public and private and those are spread across the district. The rest around 15 hospitals are off secondary care and the remaining are primary care set ups

Total Hospital Beds available in Idukki district is less than 3500 and the ICU beds available are less than 300

Problem Statement

01

The place is an entry point to the nearest district for health especially Idukki where the health care facilities were lacking with the super specialties. Also the nearby SHCO's where the advanced specialties and specialists were not in their scope.

02

The surroundings has many clinics, nursing homes and hospitals where the needs of the patient is not met and all are primary and secondary health centers

03

The availability of tertiary care centers near by are not enough and the services are not sufficient to the population

04

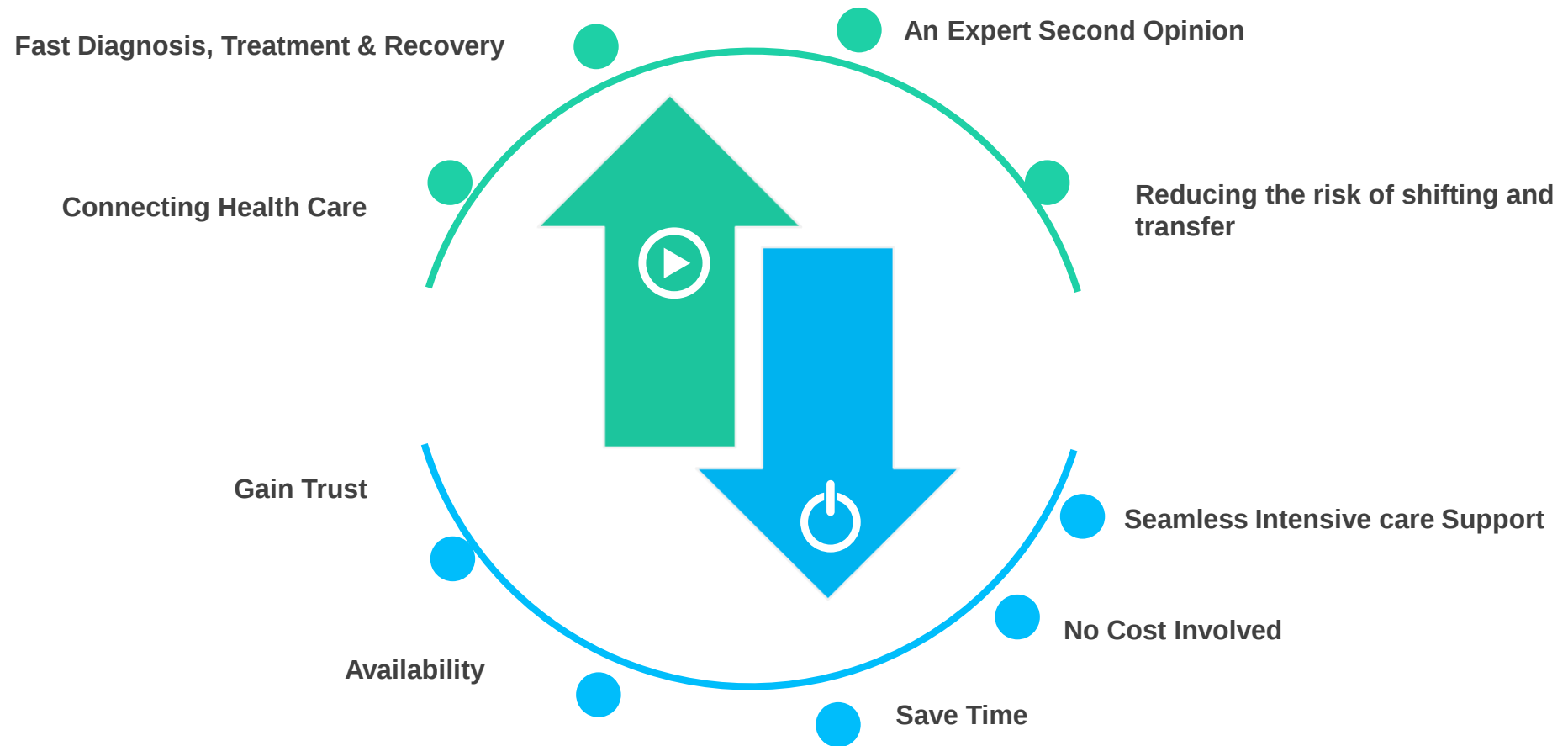
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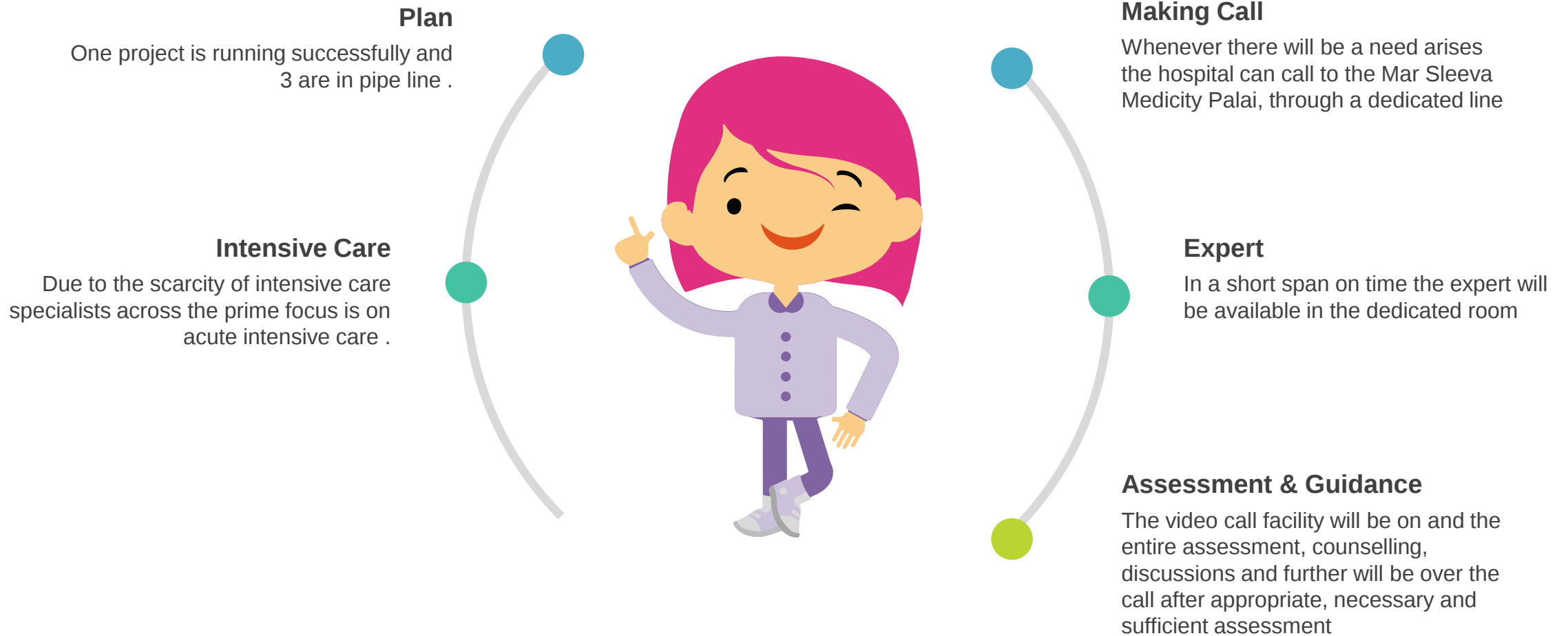
Virtual Assistance

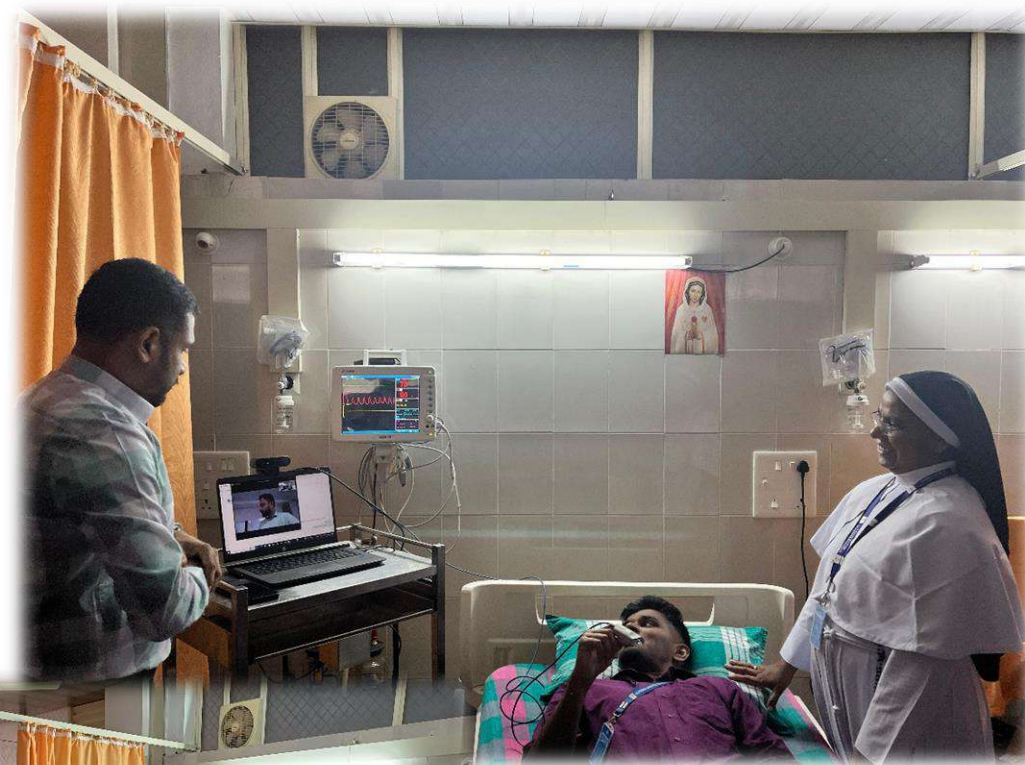


Benefits



Service Process







“ Here is a simple but powerful rule:
Always give people more
than what they expect to
get.”

Nelson Boswell

THANK YOU!